

Is It Medical Home Care Coordination?

Checklist – how are you doing?

What elements are in place, which require some additional attention?

	NO / PARTIALLY/ YES		
1) Families know who their care coordinator is and how to access him or her (or their backup)?	1	2	3
2) Values of family-centeredness are known to the medical home team and drive the development and provision of care coordination?	1	2	3
3) A medical home care coordination position description is established; roles/activities are clearly articulated and care coordination training and education is available?	1	2	3
4) Administrative leadership helps to develop/support a care coordination service system; protected time allows for CC role development?	1	2	3
5) CYSHCN identification and assessment of child/family needs/unmet needs are completed; care planning is a core CC/medical home response?	1	2	3
6) Education and counseling are offered as an essential part of medical home care coordination?	1	2	3
7) Care coordination includes comprehensive resource information, referrals, and cross agency/organization communication?	1	2	3
8) Child/family advocacy is a part of care coordination	1	2	3
9) Families are asked for feedback about their experiences with health services/care coordination?	1	2	3
10) Medical home system improvements are implemented simultaneously with the development of care coordination (care coordinator contributes to this quality improvement process)?	1	2	3

Total score: _____ / out of 30.

Notes: